



2013 YEAR-END Holiday Schedule

THANKSGIVING

Tuesday, Nov. 26

- Normal pickup and delivery service. [UPS 2nd Day Air](#)® packages picked up today will be delivered on Friday, Nov. 29.

Wednesday, Nov. 27

- Normal pickup and delivery service. [UPS Next Day Air](#)® packages picked up today will be delivered on Friday, Nov. 29. [UPS 2nd Day Air](#) packages picked up today will be delivered on Monday, Dec. 2 (except those processed and labeled for delivery on Saturday, Nov. 30). Note: This is the last day to ship [UPS Ground](#) or [UPS 3 Day Select](#)® until Monday, Dec. 2.

Thursday, Nov. 28, Thanksgiving Day

- No UPS pickup or delivery service. ([UPS Express Critical](#)® service is available for urgent packages. Call 1-800-714-8779 or visit upsexpresscritical.com.)

Friday, Nov. 29

- Delivery of UPS air and international shipments only.*
- Pickup service provided for air and international shipments if prearranged by Wednesday, Nov. 27. [UPS On-Call Pickup](#)® service and UPS Drop Boxes are available to all customers for air and international shipments. No [UPS Ground](#), UPS Standard or [UPS 3 Day Select](#) pickups or deliveries today.

Saturday, Nov. 30

- Delivery of [UPS Worldwide Express](#)®, [UPS Worldwide Express Freight](#)™, [UPS Next Day Air](#) and [UPS 2nd Day Air](#) shipments processed and labeled for Saturday Delivery.
- Pickup service provided to regular Saturday pickup customers for air and international shipments. [UPS On-Call Pickup](#) service is available to all customers.

CHRISTMAS

Friday, Dec. 20

- Normal pickup and delivery service. [UPS 2nd Day Air](#) packages picked up today will be delivered on Tuesday, Dec. 24.

Saturday, Dec. 21

- Delivery of [UPS Worldwide Express](#), [UPS Worldwide Express Freight](#), [UPS Next Day Air](#) and [UPS 2nd Day Air](#) shipments processed and labeled for Saturday Delivery.
- Pickup service provided for regular Saturday pickup customers of air and international shipments, or if prearranged by Friday, Dec. 20. All locations of The UPS Store® will be open. This is the last day to ship [UPS 2nd Day Air](#) packages in time for Christmas (delivered on Tuesday, Dec. 24).

Monday, Dec. 23

- Normal pickup and delivery service. This is the last day to ship [UPS Next Day Air](#) packages in time for Christmas (delivered on Tuesday, Dec. 24).

Tuesday, Dec. 24, Christmas Eve

- Normal delivery of air, international and ground shipments.
- Pickup service available for air and international shipments if prearranged by Monday, Dec. 23. [UPS On-Call Pickup](#) service and UPS Drop Boxes are available to all customers for air and international shipments. No [UPS Ground](#), UPS Standard or [UPS 3 Day Select](#) pickups until Thursday, Dec. 26.

Wednesday, Dec. 25, Christmas

- No UPS pickup or delivery service. ([UPS Express Critical](#) service is available for urgent packages.)

NEW YEAR'S

Monday, Dec. 30

- Normal pickup and delivery service. [UPS Next Day Air](#) packages picked up today will be delivered on Tuesday, Dec. 31. [UPS 2nd Day Air](#) packages picked up today will be delivered on Thursday, Jan. 2. Note: This is the last day to ship [UPS Ground](#) or [UPS 3 Day Select](#) until Thursday, Jan. 2.

Tuesday, Dec. 31, New Year's Eve

- Delivery of UPS air and international shipments only.
- Pickup service provided to scheduled pickup account customers for air and international shipments if prearranged by Monday, Dec. 30. [UPS On-Call Pickup](#) service and UPS Drop Boxes are available to all customers for air and international shipments. No [UPS Ground](#), UPS Standard or [UPS 3 Day Select](#) pickups today.

Wednesday, Jan. 1, 2014, New Year's Day

- No UPS pickup or delivery service. ([UPS Express Critical](#) service is available for urgent packages. Call 1-800-714-8779 or visit upsexpresscritical.com.)

Time-in-transit notes: On UPS holidays – Nov. 28, Dec. 25 and Jan. 1 – there is no movement of any shipments tendered to UPS. Also, Nov. 29, Dec. 24 and Dec. 31 are considered for the purpose of the UPS Service Guarantee as transit days for “UPS air and international shipments” only.

* **References** to “UPS air and international shipments” in the schedule above include the following UPS service options: [UPS Next Day Air](#)® Early A.M.®, [UPS Next Day Air](#)®, [UPS Next Day Air Saver](#)®, [UPS 2nd Day Air](#) A.M.®, [UPS 2nd Day Air](#)®, [UPS Worldwide Express Plus](#)®, [UPS Worldwide Express](#)®, [UPS Worldwide Saver](#)®, [UPS Worldwide Expedited](#)® and [UPS Worldwide Express Freight](#)™.

Peak-season service guarantees: UPS air and international shipments picked up or delivered within the United States are guaranteed throughout the holiday season unless otherwise noted on ups.com. Commitment times for air and international shipments delivered within the United States will be extended by 90 minutes on the following days: Nov. 29, Dec. 18-24, and Dec. 31. The guarantee is suspended for UPS Ground and UPS Standard packages picked up or scheduled for delivery between Dec. 11 and Dec. 24. For further details, visit ups.com for the [UPS Tariff/Terms and Conditions](#).